



Umpire Education Module

2025 User Guide

Introduction



To support the ongoing education and development of umpires across Australia, the AFL provides an annual education module for umpires and umpire coaches to complete as part of umpire & umpire coach participation for the 2025 season.

Following on from the introduction of Umpire Education Modules last season, umpires and umpire coaches will need to complete the 2025 Umpire Education Module ahead of the 2025 season. The Umpire Education Module topic is Vilification & Discrimination and will take approximately 30 minutes to complete.

The AFL Learning Management System will host the module. The AFL will communicate directly to all umpires and umpire coaches with a series of eDM's and user guide.

All umpires and umpire coaches will be required to complete their education module prior to being appointed to matches. Once the Education Module has been completed, the umpire / umpire coach will then become available for appointments. Any umpire or umpire coach who has not completed their education module will not be available for appointments until their education module is completed.


Access your OfficialsHQ account



Access your OfficialsHQ account via the OfficialsHQ website [HERE](#)

Enter your login details.





OFFICIALSHQ

Remember my login

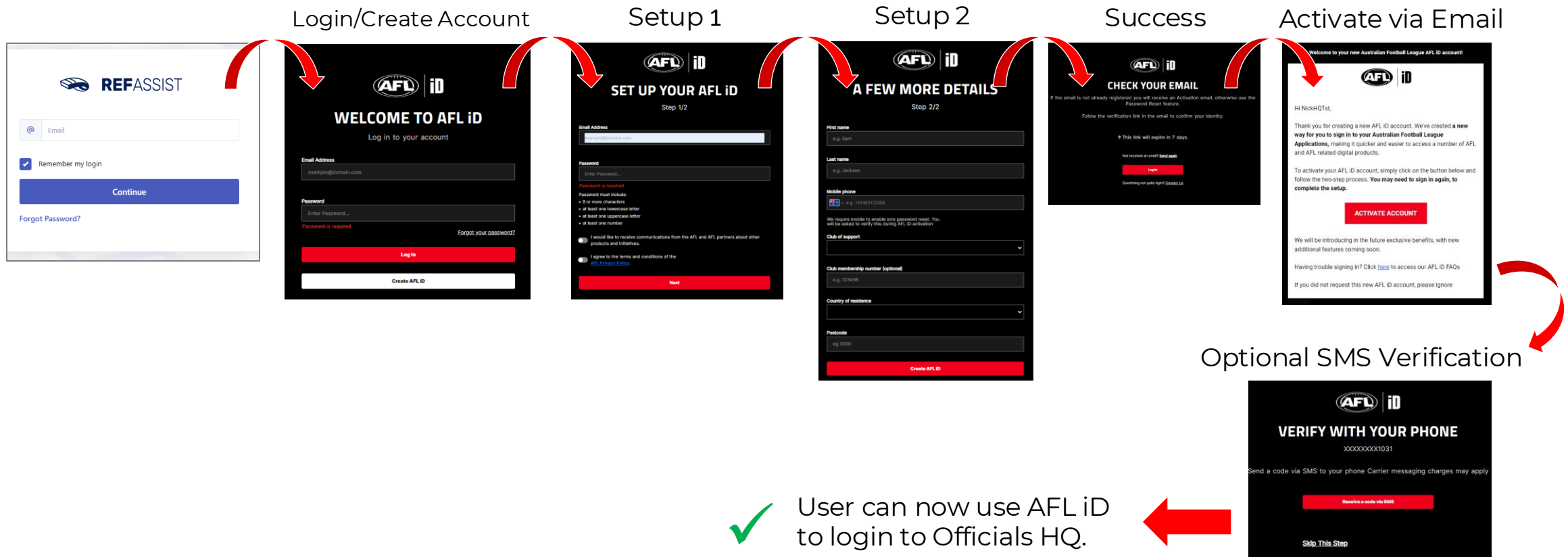
Continue

[Forgot Password?](#)

Creating an AFL iD (new or returning)



- **New Umpires** will need to create their AFLiD post registering on OfficialsHQ.
- **Returning Umpires** will need to create their AFL iD when they first access OfficialsHQ post November 1 2024.



New Umpire AFL iD Process



- New Umpires** will need to first register on OfficialsHQ, then proceed with creating and AFL iD and linking their OHQ account as a one-off requirement.

Register for OfficialsHQ

OfficialsHQ registration

If you already have a PlayHQ account go here to login

OfficialsHQ

Welcome to OfficialsHQ, world's leading platform that makes umpire and official management, planning, communication, and follow-up a walk in the park.

If you are a parent/guardian registering a child, please include their details on the Official's details page and your contact details on the Emergency Contact page.

You are about to register to OfficialsHQ and its entities. Please follow all the steps and complete the registration.

1. Official's information

Email *

First name * Last name *

Date of birth * Gender *

Male

Next

Register for OfficialsHQ

1. Official's information

First name * Last name *

Date of birth * Gender *

Male

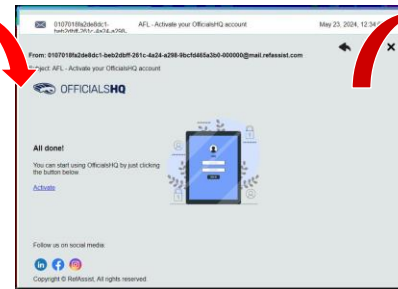
Password *

Use 8 or more characters with a mix of letters, numbers & symbols.

Repeat password *

Next

Activate OHQ Account



Enter OHQ Email

REFASSIST

Email

Remember my login

Continue

Forgot Password?

Login/Create AFL iD

AFL iD

WELCOME TO AFL iD

Log in to your account

Email Address

example@domain.com

Password

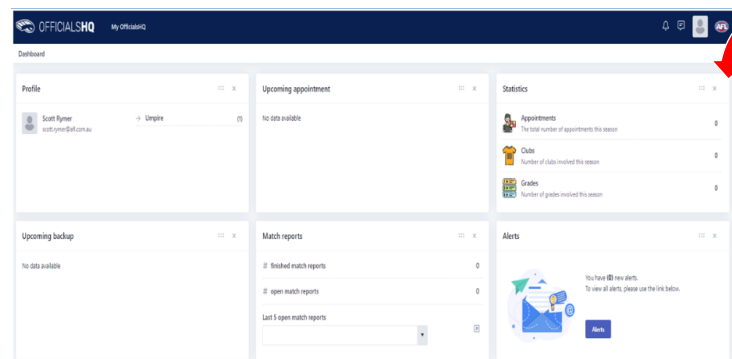
Enter Password...

Password is required

Forgot your password?

Log In

Create AFL iD



OHQ Dashboard

Request to link your AFL iD

Click the button below to link your AFL iD to OfficialsHQ

The link will remain active for 72 hours.

Link to AFL iD

OfficialsHQ

Your AFL iD is currently not linked with OfficialsHQ

In order to proceed, click the button below and an email with further instructions will be sent to

Send email

Choose other email

Link OHQ & AFLiD

Returning Umpire AFL iD Process



- **Returning Umpires** will need to go to their OfficialsHQ profile, enter their email, create / login with AFL iD & link their OHQ account as a one-off requirement.

Enter OHQ Email

Login/Create AFL ID

Link OHQ & AFLiD

Link Email

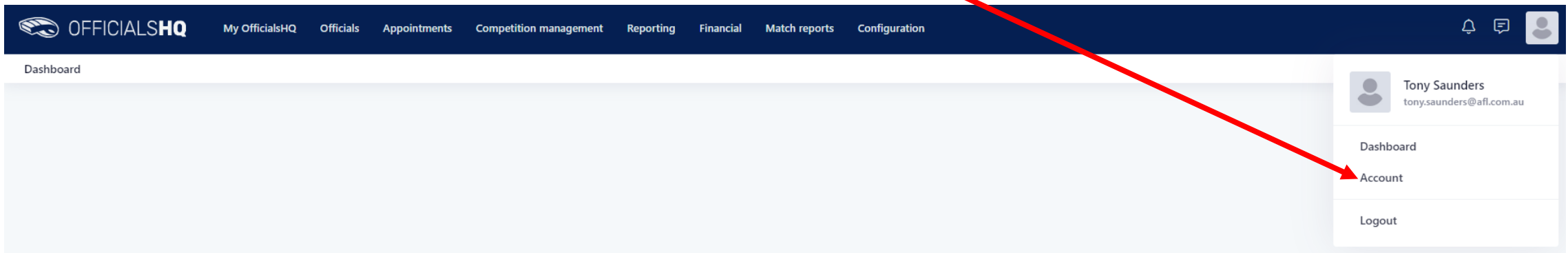
Logged in to OHQ Dashboard

OfficialsHQ Account



Once the umpire has setup and linked their AFL iD, they can access the Umpire Education Module.

In top right corner click on name and select **Account**



Generate Link



When in profile select **E-learning** and click the **Get e-learning link** button.

The screenshot displays the user interface of OFFICIALSHQ. At the top, a dark blue navigation bar contains the OFFICIALSHQ logo and a series of menu items: My OfficialsHQ, Officials, Appointments, Competition management, Reporting, Financial, Match reports, and Configuration. On the right side of this bar are icons for notifications, messages, and a user profile. Below the navigation bar, the page is titled 'Account'. On the left, a 'Menu' sidebar lists 'Avatar', 'Password', and 'E-learning', with 'E-learning' highlighted in blue. The main content area is titled 'E-learning' and features the heading 'Umpire AFL LMS - Online Learning Platform'. Below this heading is a paragraph of text: 'To complete registration and to be appointable for games, you need to complete your accreditation by fulfilling an online course in the LMS (learning management system) of the AFL. Please click to generate a link to login to the LMS and start the accreditation.' At the bottom of this text is a blue button labeled 'Get e-learning link'. Two red arrows are overlaid on the image: one points from the 'E-learning' menu item to the 'Get e-learning link' button, and the other points from the text 'E-learning' in the instruction above to the same button.

Access to LMS Account



Click the 'Go to e-learning platform' to access the learning platform. If you do not have an AFL LMS account, click on 'Go to e-learning platform' and create a profile

The screenshot shows the 'OFFICIALSHQ' user interface. At the top, a dark blue navigation bar contains the 'OFFICIALSHQ' logo and several menu items: 'My OfficialsHQ', 'Officials', 'Appointments', 'Competition management', 'Reporting', 'Financial', 'Match reports', and 'Configuration'. On the right side of this bar are icons for notifications, messages, and a user profile picture. Below the navigation bar, the page is titled 'Account'. On the left, there is a 'Menu' sidebar with options: 'Avatar', 'Password', 'E-learning' (which is highlighted in blue), and 'App preferences'. The main content area is titled 'E-learning' and contains the heading 'Umpire AFL LMS - Online Learning Platform'. Below this heading is a paragraph of text: 'To complete registration and to be appointable for games, you need to complete your accreditation by fulfilling an online course in the LMS (learning management system) of the AFL. Please click to generate a link to login to the LMS and start the accreditation.' At the bottom of this section are two buttons: a solid blue button labeled 'Get e-learning link' and a dashed blue button labeled 'Go to e-learning platform'. A red arrow points from the text above down to the 'Go to e-learning platform' button.

Unable To Generate Link



If the you already have an AFL LMS account and are unable to generate link, you will be advised to contact the AFL Customer Service team who will be able to assist.

Being unable to generate a link may be caused by different user fields in the umpire OfficialsHQ and / or the LMS profile e.g. email, name,

The AFL Customer Service team will be able to assist any umpire or umpire coach, please contact umpire.afl@afl.com.au or call 1800 PLAYAFL

The screenshot shows the OfficialsHQ web interface. The top navigation bar includes the OfficialsHQ logo and menu items: My OfficialsHQ, Officials, Appointments, Competition management, Reporting, Financial, Match reports, and Configuration. On the right side of the navigation bar are icons for notifications, messages, and a user profile. Below the navigation bar is an 'Account' section with a 'Menu' on the left containing 'Avatar', 'Password', 'E-learning' (highlighted), and 'App preferences'. The main content area is titled 'E-learning' and contains the following text: 'Umpire AFL LMS - Online Learning Platform', 'To complete registration and to be appointable for games, you need to complete your accreditation by fulfilling an online course in the LMS (learning management system) of the AFL. Please click to generate a link to login to the LMS and start the accreditation.', and a red error message: 'We are currently unable to generate an LMS link for you. Please contact umpire.afl@afl.com.au for support in resolving this issue'. A blue button labeled 'Get e-learning link' is positioned above the error message.

LMS Dashboard



Home / Learn Home Dashboard



WELCOME, AVERAGE JOE!

This is your home for all learning and development.
Explore CoachAFL to register as a coach and access courses and resources to better yourself and your players.
Discover Umpiring courses and resources, browse Female Performance & Health courses and browse through our content library for learning to up your game!



LET'S EXPLORE

Search for courses, discover our programs and find learning opportunities for you!

[VIEW ALL COURSES](#)

Once you enter the LMS via OfficialsHQ, click on 'Complete The Umpire Education Modules' tile to commence the module.

Select Education Module Package



Now enroll into the Umpire Education Package



2025 UMPIRE EDUCATION PACKAGE

This education package is for all **umpires and umpire coaches** that are registered to umpire for the 2025 community football season.

This package includes one module on the topic:

- Vilification & Discrimination in Football

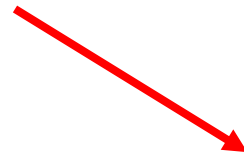
This package should take approximately 30 minutes for you to complete and is a mandatory part of your community umpire registration.

ENROL NOW

Complete Module Content



Once enrolled, you can access the course and complete their education modules.



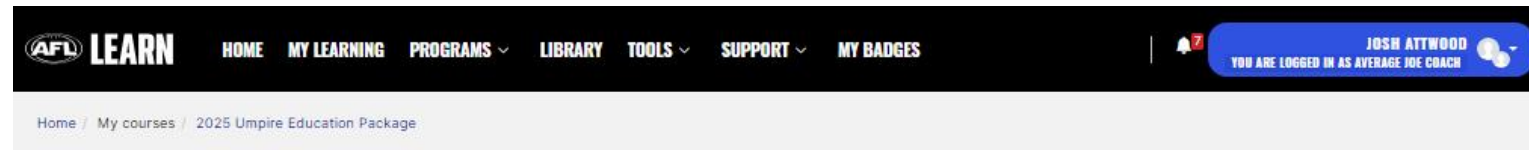
Please note, you can return later at any time to complete the remaining modules.

The screenshot displays the AFL Learn website interface. At the top, there is a navigation bar with the AFL Learn logo and menu items: HOME, MY LEARNING, PROGRAMS, LIBRARY, TOOLS, SUPPORT, and MY BADGES. On the right side of the navigation bar, a user profile for Josh Attwood is shown, indicating he is logged in as 'AS AVERAGE JOE COACH'. Below the navigation bar, a breadcrumb trail reads 'Home / My courses / 2025 Umpire Education Package'. The main content area features a large hero image of umpires on a field with the text '2025 UMPIRE EDUCATION PACKAGE' and 'Click the first tile below to begin!'. Below the hero image are two smaller module tiles: 'Welcome to Umpiring in 2025' and 'Vilification & Discrimination', each with a play button icon.

Module Completion



Once the education module is completed the 'Congratulations Course Complete' tile will appear, you can then obtain a course certificate.



Profile Update



Following the completion of the education module, the education package completion will be reflected in your OfficialsHQ account. Please note, this may take 24hrs to occur.

The screenshot shows the 'Account' page in OfficialsHQ. On the left is a 'Menu' with options: Avatar, Password, E-learning, App preferences, Contact details, Bank accounts, Address, Affiliation clubs, and Accreditations (highlighted in blue). The main content area is titled 'Accreditations' and contains a red-bordered box around the following entry:

2025 Umpire Education Package	i
Period	
01/11/2024 - 31/10/2025	
Approved	
Yes	
Reference	
2025 Umpire Education Package	

1. Does the education module apply to all umpires and umpire coaches?

Yes, the AFL has designed the education modules to support all umpires and umpire coaches across Australia.

2. Can I be appointed to matches without completing the education module?

No, all umpires and umpire coaches must have completed the 2025 education module to be eligible for appointments. It is important for umpires and umpire coaches to complete the module well ahead of the start of their season.

3. If I umpire in another State or Territory, will I need to do the education module again?

No, umpires and umpire coaches will complete the same educational content nationally and will only need to complete the module once per year.

4. Will I need to complete education modules again in future seasons?

Yes, the education module will become an annual process with different educational topics explored each year.

5. Is the education module an umpire or umpire coach accreditation?

No, the education module is not an accreditation, however the AFL is currently developing a new accreditation framework for umpires and umpire coaches. More information will be shared in the coming months.

6. If I'm an umpire who is under 18 years, do I complete a different education module like last season?

No, all umpires regardless of age will complete the same Vilification & Discrimination education module this season.

7. If I'm having issues with my OfficialsHQ account, AFLiD or AFL LMS account that prevents me from completing the module, who do I contact?

The AFL Customer Service team will be able to assist any umpire or umpire coach, please contact umpire.afl@afl.com.au or call 1800 PLAYAFL